



Kansas WIC Vendor News

THE MID-TRANSACTION RECEIPT – IT'S IMPORTANT!

The WIC mid-receipt prints as soon as the WIC participant swipes their card and enters their PIN. The mid-receipt needs to be given to the participant as soon as it prints. This is important because:

- The mid-receipt prints the list of WIC items potentially being approved for purchase.
- The mid receipt allows the participant to review which of their items are covered by WIC and gives them the opportunity to approve or disapprove the purchase.
- If there are items that are not covered by WIC, the cashier can remove those items from the order so the participant doesn't have to pay for the items with another tender.

It is important to **allow the WIC participant time and encourage them to review the receipt DURING the transaction.** This allows for non-WIC items to be removed from the transaction to avoid a balance due when the transaction is complete.

REMINDER: NO REFUNDS OF WIC ITEMS

The following information was taken from the [WIC Vendor Manual](#) and is being shared as a reminder:

Clients may not return foods purchased with WIC benefits for a cash refund, store credit, or to exchange them for different foods. Foods that are bought with a WIC benefit and are spoiled may be returned for an even exchange of the same product. If asked to process a returned item for cash, it is acceptable to ask if the customer is on WIC. It is ok for the vendor to call the Local Agency to report the name of the person they believe is a WIC client who is attempting to exchange WIC foods for cash or credit, as this may be fraud. However, the State Agency or Local Agency cannot release the status of an individual's involvement in WIC to the vendor. Program status is considered confidential information. The State Agency and/or Local Agency will investigate and apply sanctioning procedures as appropriate.

Key Dates

Week of February 3 – Estimated date the 2020-2023 Vendor Contract and Vendor Application Renewal Packet will be sent to vendors with expiring contracts

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- Fresh Fruits and Vegetables
- Important Changes in the Contract Renewal Process
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- Items Removed from the Approved Product List



FRESH FRUITS AND VEGETABLES – WE CAN USE YOUR HELP

Keeping the Approved Product List (APL) up-to-date is an ongoing process, especially with produce. New produce items must be added to the APL or they will not ring up as WIC approved. To avoid frustration at check out, please let us know when you have new items to add to the APL. Add to the APL by:

- Submitting items through the WIC Shopper App
- Submitting items through the WIC Vendor Website
- Contacting Janna Gunckle (Janna.Gunckle@ks.gov.) Please provide the food type, brand, size and 12 digit UPC # (may be 13 digits for some fresh produce). The UPC # should include the small numbers in the front and on the end. Pictures are encouraged!

TRAINING, MONITORING AND CONTRACT RENEWAL FOR 2020

Stores in the following counties will receive an updated contract and a vendor application renewal packet via email: **Atchison, Barber, Brown, Chase, Chautauqua, Cherokee, Clay, Cloud, Coffey, Comanche, Cowley, Doniphan, Edwards, Elk, Ellsworth, Harper, Harvey, Jackson, Jefferson, Jewell, Kingman, Kiowa, Labette, Lincoln, Lyon, Marshall, McPherson, Mitchell, Montgomery, Nemaha, Ottawa, Pottawatomie, Pratt, Reno, Republic, Riley, Saline, Sumner, Washington, Wichita.**

These stores will also receive face-to-face training and monitoring visits by their Local Agency for contract renewal. Each store will need to make sure at least one person receives the required face-to-face training and then shares the information with the rest of the staff.

Additionally, Local Agency staff will conduct an on-site monitoring visit which includes:

- ensuring minimum stock of WIC approved food items
- price verification
- education about WIC Program requirements
- eWIC transaction issues

The store manager will be invited to participate in the on-site visit.

Since the training and monitoring visits must occur before the contract renewal process is complete, a signed contract cannot be returned until these visits occur.

CONTRACT RENEWAL CHANGES

To meet compliance with federal regulation 7 CFR § 246.12(h)(1)(i), each store that is renewing its WIC vendor contract for 2020 will be required to complete a vendor application renewal packet and return it with their contract. This is an abbreviated application that allows the state agency to have current information on record for each store. The contract and application renewal packet will be forwarded by the first week of February and will include instructions for completing and returning the paperwork. Questions can be directed to Lisa Long, lisa.long@ks.gov, 785-296-1323

These Approved Product List Changes were removed effective January 1, 2020

Brands/Products to be Removed:

<p><u>Baby Food – Fruits & Vegetables</u></p> <ul style="list-style-type: none"> - Up & Up brand 	<p><u>Juice – 64 oz</u></p> <ul style="list-style-type: none"> - Sesame Street brand
<p><u>Infant Cereal</u></p> <ul style="list-style-type: none"> - Kroger brand 	<ul style="list-style-type: none"> - Tippy Toes - Up & Up
<p><u>Whole Wheat & Whole Grain Pasta</u></p> <ul style="list-style-type: none"> - Nash Bros Trading Co brand - Natural Directions brand 	<p><u>Yogurt</u></p> <ul style="list-style-type: none"> - ShurFine Lowfat Vanilla - ShurFine Nonfat Vanilla
<p><u>Corn Tortillas</u></p> <ul style="list-style-type: none"> - Azteca - Casa Rica - Don Pancho (13 and 27.6 oz sizes only) - El Milagro - El Popocatepetl - El Taquito - Essential Everyday - Guer Corinas - Guerrero (25 and 27.5 oz sizes only) - Herdez 	<ul style="list-style-type: none"> - La Banderita (27.5 oz size only) - La Herradura - Little Guy - Mama Lupe’s (27 oz size only) - Marcela - Mi Mamas - Mission (7.8, 11.7, 12.6, and 25 oz sizes only) - Perez - Ramirez and Son - Santa Fe (25 and 28 oz sizes only) - Tio Santi (21.6 oz size only)
<p><u>Cold Cereal</u></p> <ul style="list-style-type: none"> - <u>Best Choice</u>: Essentially You, and Oat Wise - <u>General Mills</u>: Cheerios + Ancient Grains and Dora the Explorer - <u>Hy-Vee</u>: Crispy Hexagons, Essentially You, Frosted Bite-size Shredded Wheat Blueberry, Frosted Shredded Wheat Strawberry Cream, Frosted Shredded Wheat, Multi Grain Tasteeos, Nutty Nuggets, Oatwise, Rice Biscuits, Simple Living, Tasteeos/Toasted Oats and Toasted Rice Squares - <u>IGA</u>: All products - <u>Kellogg’s</u>: All-Bran and Frosted Mini Wheats Touch of Fruit Raisin 	<ul style="list-style-type: none"> - <u>Kroger</u>: Corn Bitz, Crispy Hexa Grains, Frosted Shredded Wheat, Frosted Shredded Wheat Blueberry, Honey Crisp Medley, Living Well Multi Grain and Multi Grain Toasted Oats - <u>Market Pantry</u>: Frosted Shredded Wheat, Frosted Strawberry Shredded Wheat, Toasted Oats and Honey & Oat Mixers - <u>Our Family</u>: Essentially You, Frosted Shredded Wheat Strawberry Cream, Nutty Nuggets, Oat Wise and Wheat Biscuits - <u>Post</u>: Bran Flakes and Honey Nut Shredded Wheat - <u>Ralston</u>: Essentially You, Oat Wise, Oats & More w/ Almonds, Oats & More w/ Honey Oat Wise, and Rice Biscuits - <u>ShurFine</u>: Multi Grain Medley and Nutty Nuggets
<p><u>Hot Cereal</u></p> <ul style="list-style-type: none"> - <u>Cream of Wheat</u>: Cream of Wheat – 10 minute - <u>IGA</u>: Instant Regular Oatmeal 	<ul style="list-style-type: none"> - <u>Ralston</u>: Instant Regular Oatmeal and Creamy Wheat Farina - <u>ShurFine</u>: Creamy Wheat Farina

PLEASE REMEMBER TO DOWNLOAD THE APPROVED PRODUCT LIST (APL) DAILY