

WIC Advisory Committee Minutes

January 17, 2017 10:00 AM	Facilitator: Rhea Daise, NW Rep Minutes: Patrice Thomsen																																																							
Welcome and Attendance (Facilitator)																																																								
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="width: 15%;">Region</th> <th style="width: 5%;"></th> <th style="width: 30%;">Representative</th> <th style="width: 5%;"></th> <th style="width: 45%;">Alternate</th> </tr> </thead> <tbody> <tr> <td>Southwest</td> <td>X</td> <td>Paula Rowden</td> <td>O</td> <td>New – Trista Nordyke</td> </tr> <tr> <td>Northwest</td> <td>X</td> <td>Rhea Daise</td> <td>O</td> <td>Melissa Wachendorfer</td> </tr> <tr> <td>South Central</td> <td>X</td> <td>Christa Dean (rang in after roll.</td> <td>X</td> <td>Mitzi Hesser</td> </tr> <tr> <td>North Central</td> <td>X</td> <td>Christy Rogers</td> <td>O</td> <td>Jean Detrich</td> </tr> <tr> <td>Southeast</td> <td>?</td> <td>Kandy Dowell</td> <td>O</td> <td>Linda Timme</td> </tr> <tr> <td>Northeast</td> <td>X</td> <td>Angie Reith</td> <td>O</td> <td>Connie Zeit</td> </tr> <tr> <td>LA NWA Rep</td> <td>X</td> <td>Carol Winter</td> <td></td> <td></td> </tr> <tr> <td>State Staff</td> <td>X</td> <td>Patrice Thomsen</td> <td>X</td> <td>Julie Ornelas</td> </tr> <tr> <td>State Staff</td> <td>X</td> <td>Lisa Long</td> <td>X</td> <td>Randy Volz</td> </tr> <tr> <td>State Staff</td> <td>X</td> <td>Dave Thomason</td> <td></td> <td></td> </tr> </tbody> </table>		Region		Representative		Alternate	Southwest	X	Paula Rowden	O	New – Trista Nordyke	Northwest	X	Rhea Daise	O	Melissa Wachendorfer	South Central	X	Christa Dean (rang in after roll.	X	Mitzi Hesser	North Central	X	Christy Rogers	O	Jean Detrich	Southeast	?	Kandy Dowell	O	Linda Timme	Northeast	X	Angie Reith	O	Connie Zeit	LA NWA Rep	X	Carol Winter			State Staff	X	Patrice Thomsen	X	Julie Ornelas	State Staff	X	Lisa Long	X	Randy Volz	State Staff	X	Dave Thomason		
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Review and Approval of Previous Minutes	Minutes from the Oct. 18, 2016 conference call were approved by email and are posted to the WIC Advisory page of the website. http://www.kansaswic.org/local_agencies/WIC_advisory_comm.html																																																							
NWA Report (Carol Winter)	See Carol's written report at the end of the WAC minutes. Questions? Contact Carol.Winter@jocogov.org & 913-477-8126																																																							
Discussion of possible changes to low risk secondary nutrition education policies after eWIC implementation (Julie Ornelas)	<ul style="list-style-type: none"> In preparation for eWIC, the State agency staff are considering policy changes related to low risk secondary nutrition education and whether or not clients that complete online nutrition education must come into clinic to have their next benefits loaded. Julie's specific explanation and questions are attached at the end of these minutes. The State Agency would like WAC members to get feedback from coworkers in their clinics (do not need to survey other agencies in their region.) Please provide comments to Julie at Julie.ornelas@ks.gov by Feb. 7. 																																																							
Update from the State WIC Director (Dave Thomason)	<ul style="list-style-type: none"> eWIC update. Contracting with the companies that are responsible for processing eWIC transactions (FIS/CDP) and for quality assurance during eWIC implementation (Maximus) is close to completion. Due to the delay (the planned contract start date was Sept, 2016), our schedule will be very tight but we hope that the pilot in Shawnee County can be done in the fall (originally was planned for early summer.) The State will be seeking some input from LA staff regarding clinic flow and other clinic related changes. 																																																							

	<ul style="list-style-type: none"> • Outreach and retention. We are still seeing a trend of decreasing participation in Kansas (similar to the US trend). As NWA sends out more information about the WIC branding, the state office will be making more plans to use the NWA outreach materials and outreach campaign, but we will not be making a full change to use the new NWA WIC logo instead of the current Kansas WIC logo”. We will still be using the current Kansas WIC logo (state outline with apple) but as appropriate will use the new logo in a more prominent location. Local agencies can also move ahead and use the NWA WIC logo and other materials provided by NWA. • NWA membership. As in the past few years, the State Agency is paying for all LA dues. There are usually some issues getting the full list of Kansas local agencies in the NWA database, especially because there are changes between Parent and Sub agencies. If any LA has trouble, e.g not getting NWA emails, not able to register for the spring NWA conference as a “member” – call Dave at 785-296-1324.
<p>Round Table Discussion-All</p>	<div data-bbox="505 787 738 1018" data-label="Image"> </div> <p>Patrice – For Martha. Martha is considering getting decals made of the International Breastfeeding Symbol that staff could pass out for World Breastfeeding Week to partners, moms, breastfeeding advocates, etc. The sticker would be 3 inches x 3 inches, on the back would have a breastfeeding message and say provided by Nutrition and WIC Services, Bureau of Family Health, KDHE. Cost is 30 cents each if we buy 1000 plus. I’m not sure what the World Breastfeeding Week theme would be – it’s not out yet, but the international symbol should fit okay with theme. (Martha would send suggested uses with information.) WAC members not too sure, but some said yes, they would probably use them. Christy found that the Noodle Soup company had blue balloons with the symbol on one side and BF support message on the other that could be used in conjunction with the stickers at a World Breastfeeding Week event. Patrice will pass that idea on to Martha.</p> <ul style="list-style-type: none"> • Rhea Daise – Is developing signage to make their clinic location more evident. Should she use the new NWA logo/branding and not the existing Kansas one? We will continue to use the current Kansas WIC logo (state outline with apple). But she can use the new NWA materials too. (Julie Ornelas will email Rhea files of the current logo.) • Julie Ornelas asked if clinics were using the new dental nutrition education materials. • Separation of Duties policy. Some questions. From Lisa Long: Be sure to read the December P-memo and associated policy and start planning for needed changes and what the review process will be if there are times when the separation of duties is not possible. Clinics are encouraged to talk with their assigned state staff members as

	they are considering needed changes. Plans must be in place and implemented by May 1 so there is time for thinking and discussing.
Next Meeting and Adjourn (Facilitator)	All planned to be by conference call at 10:00 AM <ul style="list-style-type: none"> • Apr. 18, 2017. Facilitator - Christa Dean • July 18, 2017. Facilitator - Angie Reith • October 17, 2017. Facilitator- Christy Rogers

NWA Report by Kansas LA representative, Carol Winter, Johnson County

For WAC meeting 1-17-2017

Meeting Minutes from Conference call 11-8-2016, by Carol Winter (Draft, not approved)

On Conference Call: Rhonda Breintenbecher (Missouri), Carol Winter (Kansas), Susan Olmer (Nebraska).

Not present: Melinda Morris (Colorado), Christine O'Brien (Iowa), Michelle Klenk (Wyoming).

Rhonda Breitenbecher said this group is supposed to meet monthly. She does not have any representative identified from North Dakota, South Dakota, Utah and Montana and ITO-Indian Tribal Organizations.

List of NWA Conferences in 2017:

1. NWA 2017 Leadership conference in Washington, DC. February 26-28, 2017
2. NWA 2017 Annual Education and Training Conference, Philadelphia, PA. April 2-5, 2017
3. NWA 2017 Technology and Program Integrity Conference, Memphis, TN. September 26-28, 2017.

NWA sponsored webinars for Local agencies:

1. Ethical Decision Making for Nutrition Professionals. December 14, 2016.
2. Food Allergies: New Recommendation Guidelines and Research. January 11, 2017.
3. Postpartum Nutrition and Weight Loss. Late March or April, 2017.

Robert Lee, Education, Training and Development Manager and Nayeli Lucero, Assistant Membership Coordinator- no longer working at NWA.

VOC-Rhonda discussed VOC and the minimum guidelines that will be needed for VOC. Now on the website, <https://www.fns.usda.gov/wic/wic-contacts>, each State has contact person to call for VOC information. No longer need client to sign release form for transfer.

Separation of Duties- Rhonda discussed drafted letter to USDA and FNS. When the letter is ready for review, it will be posted on NWA Weekly Updates, then LA input will be welcomed.

Discussion with representatives on how WIC links with other Federal programs. Missouri has a link to see Medicaid, Food Assistance and TANF clients. Nebraska has a link to Medicaid.

Rhonda discussed NWA is looking for ways to do screenings differently. What are ways to improve experience with WIC clients? There is discussion on doing demographics yearly and not with each certifications.

Retention of children. Rhonda discussed the new logo.

Next meeting is scheduled for December 6, 2016. Conference call at 9-10am. (Note: Next meeting was scheduled for December 6, 2016. Did not happen. I did call Rhonda, 12-29-2016, and she said she is not a good

communicator. Her term expires May 2017 and will need a Mountain Plains Representative for the Local Agency Section for the National WIC Association. She was supposed to set up next meeting for January, 2017.)

Discussion of possible changes to low risk secondary nutrition education policies after eWIC implementation (Julie Ornelas)

Background: SA staff are discussing different aspects of eWIC and how policies may change as a result. One thing that we have been discussing is possible changes to low risk nutrition education appointments. No decisions have been made, so please do not get the idea that this is what we will do. SA staff have visited a few other states to see how they have implemented eWIC. And we have looked at other state's policies also. The ability to load benefits onto a client's eWIC card without the client being present offers some options. Some states are allowing low risk clients to complete their secondary nutrition education outside the WIC office and then once it is confirmed that the client completed their education, the WIC staff contact the client to ask a few questions about the lessons and then load the client's benefits without the client coming into the office.

Clients do this by completing their nutrition education electronically, such as through wichealth.org. In reviewing other state's policies most are limiting the client categories who are allowed to do this. For example, only low risk children 2 – 5 years of age. This would probably mean that if there was anyone else in the family that was not 2 – 5, such as a pregnant woman, then they would have to come into the clinic to receive more benefits.

We would like you to think about this possibility, gather input if you would like from your own WIC clinics, and then send your thoughts about this via email to me (Julie). Remember, the SA has not made a decision regarding this option, so please do not give staff the impression that this is what will happen when eWIC begins.

The questions we would like you to address with your coworkers are,

1. Once eWIC is implemented, are you in favor of the option of allowing low risk clients to complete their secondary nutrition education outside of the WIC clinic and then allowing WIC staff to load client's benefits without the client coming into the WIC clinic?
 - a. Whether yes or no, please share why?
 - b. What are your thoughts if WIC staff had to contact these clients to discuss the lesson they completed before more benefits could be loaded?
2. If the state agency implemented a policy that allowed clients to complete their low risk secondary nutrition education remotely, allowing staff to load benefits without the client coming to the clinic, what potential issues do you see for your clinic?
3. If low risk children did not come into your clinic for nutrition education, how would this effect the amount of staff time you report on your affidavit for Nutrition Education? If possible to easily determine, what might be the decrease in time counted under nutrition education expenditures per month?

Other comments or suggestions are welcome. Remember, the SA has not made a decision regarding this option, so please do not give staff the impression that this is what will happen when eWIC begins.

Please provide comments to Julie at Julie.ornelas@ks.gov by Feb. 7.